

# OPTIMITIVE QUALITY POLICY

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## Control of Versions

Ver.	Date	Authors	Changes
0.01	2025/04/21	Natalia Ruiz Gómez	Initial version
0.02	2025/05/21	Natalia Ruiz Gómez	Inclusion of elements on sustainability.
0.03	2025/05/29	Natalia Ruiz Gómez	Inclusion of a paragraph in the section on 'Staff involvement'.
0.04	2025/06/12	Javier García Sedano	Minor changes and a new paragraph at the beginning of Leadership and strategic direction.
1.00	2025/06/13	Natalia Ruiz Gómez	Final version

# OPTIMITIVE QUALITY POLICY

## Commitment to Quality, Continuous Improvement, Innovation and a Sustainable Future

At OPTIMITIVE, a company specialising in advanced solutions for the optimisation and automation of industrial processes using artificial intelligence, we are committed to offering technological solutions (products and services) that, on the one hand, fully satisfy the requirements and expectations of our customers and the applicable legal and regulatory requirements; and, on the other hand, also improve the efficiency and sustainability of our customers' processes and equipment, thus contributing to a better world in which to live.

Our Quality Management System, based on the ISO/IEC 9001:2015 standard, is the fundamental tool for ensuring operational excellence, the efficiency of our processes and the continuous improvement of our activities.

## Fundamental Principles

Our Quality Policy is based on the following principles:

- **Leadership and strategic management**

**OPTIMITIVE's** management is committed to establishing a clear vision, setting objectives aligned with the organisation's context and promoting a working environment that drives the entire team's commitment to quality. We want a Quality System that has a positive impact on the way we work, that the whole team understands, adopts and uses in their daily work without reducing their productivity, but rather as a way of being more efficient and committed to quality.

- **People at the heart of the company**

At **OPTIMITIVE**, we encourage active participation, value talent and diversity of ideas, and create spaces for professional and personal development. We value the talent of our team and promote continuous training, open communication and the development of skills that foster a culture of quality and excellence.

- **Customer focus**

We understand the current and future needs of our customers and strive to exceed their expectations through innovative, reliable technological solutions that have a high impact on the efficiency of their processes.

- **Process-based management and continuous improvement**  
We identify, manage and continuously improve our key processes, with a risk- and opportunity-based approach, to ensure consistent and sustainable results.
- **Evidence-based decision-making**  
We use rigorous data, metrics and analysis to make informed decisions that support our strategic objectives.
- **Mutually beneficial relationships with stakeholders**  
We maintain long-term, strong and collaborative relationships with customers, suppliers, professional associations and entities, and technology partners in order to generate mutual value and long-term sustainability.
- **Commitment to sustainability and climate action**  
We recognise that sustainability is essential for society and the environment. Therefore, we incorporate practices that minimise the environmental impact of our operations and solutions, promoting energy efficiency and reducing CO<sub>2</sub> emissions.

## Quality and Sustainability Objectives

- **Contribute to reducing greenhouse gas emissions through our solutions**, as demonstrated by the tonnes of CO<sub>2</sub> avoided thanks to our OPTIBAT® installations and services.
- **Increase customer satisfaction** through effective solutions that deliver measurable results.
- **Promote technological innovation** as the cornerstone of our competitive advantage.
- **Ensure compliance with agreed deadlines, technical specifications and service levels.**
- **Promote continuous improvement** of our processes.

## Review and Dissemination

This policy is communicated, understood and applied throughout the organisation. It is reviewed periodically during quality system review meetings to ensure its suitability and alignment with **OPTIMITIVE's** overall strategy.

D. Fernando de la Prida García

**CEO OPTIMITIVE**